

# Sample Intrado PSAP Survey

1	<b>PSAP Survey received date</b>		<b>Comments</b>
2	<b>Confirmed by</b>		
3	<b>PSAP Name</b>		
4	<b>PSAP ID</b> For Intrado internal use only		
5	<b>24x7 Phone Number (wireline)</b> A 24 hour / 7 day a week 10 digit number that rings into the dispatch center and is answered by 9-1-1 call takers. This is the number used for any public safety emergency calls which can not be traditionally routed on "9-1-1" trunks/lines such as calls from communications relay centers		
6	<b>24x7 Phone Number (VoIP)</b> A 24 hour / 7 day a week 10 digit number that rings into the dispatch center and is answered by 9-1-1 call takers. This is the number used for any public safety emergency VoIP calls which can not be traditionally routed on "9-1-1" trunks/lines		
7	<b>24x7 Phone Number (wireless)</b> A 24 hour / 7 day a week 10 digit number that rings into the dispatch center and is answered by 9-1-1 call takers. This is the number used for any public safety emergency wireless calls which can not be traditionally routed on "9-1-1" trunks/lines		
8	<b>Additional 24x7 Phone Number</b>		
9	<b>Business Number</b> non emergency line		
10	Fax Number for PSAP		
11	<b>PSAP Website Address</b>		
12	Does your agency have access to the internet?		
13	Is your PSAP IP enabled?		
14	<b>Physical Address of PSAP</b>		
15	Location		
16	Community		
17	County		
18	State		
19	Zip Code + 4		
20	<b>Mailing Address for PSAP</b>		
21	Location		
22	Community		
23	County		
24	State		
25	Zip Code + 4		

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26	<b>Oversight Agency Name</b>		
27	Role (authority board or oversight agency)		
28	Website		
29	Oversight Agency Address		
30	Oversight Agency Contact		
31	Oversight Agency Phone Number		
32	Associated PSAPs with Oversight Agency		
33	<b>9-1-1 Service Type</b> (basic or enhanced)		
34	<b>Enhanced Date</b> If Basic, what is the anticipated cutover date to ALI?		
35	<b>Wireline PSAP Type</b> Primary, Secondary fully equipped, Secondary voice only, non-PSAP (responding agency, etc)		
36	<b>Wireline/VoIP Coverage Area</b> jurisdictional boundaries		
37	<b>Wireless PSAP Type</b> Primary, Secondary fully equipped, Secondary voice only, non-PSAP (responding agency, etc)		
38	<b>Wireless Coverage Area</b> jurisdictional boundaries		
39	<b>Does your agency have access to GIS boundary files?</b> (Most common formats are ESRI shapefiles and MapInfo Tab files)		
40	<b>Alternate PSAP</b> (A PSAP designated to receive calls when the primary PSAP is unable to do so.)		
41	<b>Secondary PSAP</b> (A PSAP to which 9-1-1 calls are transferred from a Primary PSAP.)		
42	<b>Administrative Contact</b> Who oversees dispatch center?		
43	Title		
44	Address		
45	Location		
46	Community		
47	State		
48	Zip Code + 4		
49	Phone Number		
50	Fax Number		
51	Email Address		
52	<b>MSAG Coordinator</b>		
53	Title		
54	Address		

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55	Location		
56	Community		
57	State		
58	Zip Code + 4		
59	Phone Number		
60	Fax Number		
61	Email Address		
62	<b>VoIP Deployment Contact</b>		
63	Title		
64	Address		
65	Location		
66	Community		
67	State		
68	Zip Code + 4		
69	Phone Number		
70	Fax Number		
71	Email Address		
72	<b>Wireless Deployment Contact</b>		
73	Title		
74	Address		
75	location		
76	Community		
77	State		
78	Zip Code + 4		
79	Phone Number		
80	Fax Number		
81	Email Address		
82	<b>Who will be making call routing decisions?</b>		
83	<b>PSAP Technical Contact</b> who is the person who maintains your equipment?		
84	Title		
85	Address		
86	Location		
87	Community		
88	State		
89	Zip Code + 4		
90	Phone Number		

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91	Fax Number		
92	Email Address		
93	<b>Name of Selective Router(s) serving PSAP</b>		
94	Which SR is primary for wireless if served by more then one?		
95	Which SR is primary for VoIP if served by more then one?		
96	<b>Selective Router Host Provider</b>		
97	<b>Selective Router Host Contact</b>		
98	Title		
99	Address		
100	Location		
101	Community		
102	State		
103	Zip Code + 4		
104	Phone Number		
105	Fax Number		
106	Email Address		
107	How many wireless capable trunks are there from the LEC selective router to your PSAP? Are they shared trunks with wireline and wireless calls, or are they dedicated wireless only trunks?		
108	<b>Wireless ESN</b>		
109	<b>VoIP ESN</b>		
110	<b>ALI Database</b> Does your PSAP query an on-site or central office ALI database as opposed to a LEC regional/national ALI database?		
111	If regional, who is the <b>ALI Host Provider</b>		
112	If ALI DB is on-site, is it used for both wireless and wireline ALI queries?		
113	If ALI DB is on-site, will it be used for VoIP ALI queries?		
114	If on site, who provides regular service order updates?		
115	Intrado or TCS backbone?		
116	<b>ALI Host Contact</b>		
117	Title		
118	Address		
119	Location		
120	Community		
121	State		

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122	Zip Code + 4		
123	Phone Number		
124	Fax Number		
125	Email Address		
126	<b>Current ALI Format Name?</b>		
127	<b>Is your ALI format VoIP compatible?</b>		
128	<b>Wireless Phase 1 ALI Format Name</b>		
129	<b>Wireless Phase 2 ALI Format Name</b>		
130	<b>Is your PSAP P2 capable?</b>		
131	<b>Have you requested Phase 2 connectivity from your LEC?</b>		
132	Has the LEC provided a completion date? When?		
133	Are there any planned changes to your ALI display?		
134	Has your ALI display format been upgraded for P2?		
135	If no, what date will you switch to Phase 2 format?		
136	Does your ALI format display the X/Y? Where?		
137	Does your ALI format display confidence or uncertainty?		
138	<b>20 Digit Capable</b>		
139	<b>ALI/CPE Display Vendor</b>		
140	<b>ALI/CPE Display Model</b>		
141	What is the ALI response timer currently set to? (If 10 seconds or less, timer MUST be increased for P2 deployments)		
142	When will this timer adjustment take place?		
143	Is your equipment capable of re-bids to obtain updated location information?		
144	What is the process to initiate re-bid (retry ALI, re-transmit)? (button, touch screen, click of mouse, etc.)		
145	If re-bid is automatic, what is the re-bid timer set to?		
146	Have all your dispatchers been trained on how to re-bid?		
147	<b>ALI/CPE Vendor Contact</b>		
148	Title		
149	Address		
150	Location		
151	Community		
152	State		
153	Zip Code + 4		
154	Phone Number		

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155	Fax Number		
156	Email Address		
157	Who is responsible for maintenance on the CPE?		
158	What is the process to get CPE support during the time of test, if necessary?		
159	<b>CAD</b>		
160	Is your CAD connected to your CPE equipment?		
161	What fields transfer to CAD? (X/Y, phone, address, etc.)		
162	<b>CAD Vendor Contact</b>		
163	Title		
164	Address		
165	Location		
166	Community		
167	State		
168	Zip Code + 4		
169	Phone Number		
170	Fax Number		
171	Email Address		
172	<b>Mapping Software</b>		
173	Are you currently able to map lat/long from wireless calls? Automatically or manually?		
174	<b>Does your PSAP have any planned upgrades or changes?</b> (Equipment upgrades for Phase 2, i.e. CAD, mapping, routers, etc. General equipment upgrades, PSAP moves, personnel changes, changes to re-bid feature, etc.)		
175	<b>If yes, please state when changes will take place</b>		
176			
177	<b>Consultant</b>		
178	Consultant name		
179	Date of on-site survey		
180	Name of PSAP Contact Interviewed		
181	Nine-digit NENA PSAP ID		
182	Number of pictures associated with this PSAP		
183			
184			
185	Who is your 911 service provider?		
186	Local PSAP Local Exchange Carrier (LEC - telephone company that provides phone service to PSAP)		

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187	Who is your hosted Automatic Location Identification Database (ALI DB) provider (company)?		
188	Does your PSAP use a Standalone ALI (SALI) database? (Y/N)		
189	If SALI, do you also access a hosted ALI DB? (Y/N or N/A)		
190	If SALI and hosted, reason?		
191			
192	<b>PSAP Positions (consoles)</b>		
193	Total # of call taker positions (consoles)		
194	# of call taker positions staffed 24x7 (consoles)		
195	# of positions - call taker only		
196	# of positions - dispatch only		
197	# of positions - call taker and dispatch combined		
198	# of supervisor positions		
199			
200	<b>PSAP Personnel</b>		
201	Total # full-time telecommunicators currently staffed		
202	Total # part-time telecommunicators currently staffed		
203	Total # full-time telecommunicators currently budgeted		
204	Total # part-time telecommunicators currently budgeted		
205	Total # full-time telecommunicators needed		
206	Total # part-time telecommunicators needed		
207	How many full-time GIS Analysts, Technicians, or Specialists do you currently have staffed?		
208	How many part-time GIS Analysts, Technicians, or Specialists do you currently have staffed?		
209	Total # full-time equivalent 911 staff in addition to telecommunicators (MSAG, management, etc.)		
210	Total # full-time equivalent non-911 staff (all other PSAP operations)		
211	Do telecommunicators have any ancillary duties? (ex. Jail duty) (Y/N)		
212	What % of time is spent on ancillary duties? (%)		
213			
214	<b>Responding Agencies</b>		
215	Number of responding agencies served by PSAP - Law enforcement		
216	Number of responding agencies served by PSAP - Fire protection		

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217	Number of responding agencies served by PSAP - EMS		
218	Number of responding agencies served by PSAP - Rescue Squads		
219	Do the responding agencies served by PSAP overlap with another PSAP - Law enforcement (Y/N)		
220	Do the responding agencies served by PSAP overlap with another PSAP - Fire (Y/N)		
221	Do the responding agencies served by PSAP overlap with another PSAP - EMS (Y/N)		
222	Do the responding agencies served by PSAP overlap with another PSAP - Rescue Squads (Y/N)		
223	Do you have mutual assistance agreements with other responding agencies? (Y/N)		
224			
225	<b>PSAP Service Area</b>		
226	Major events affecting service area (e.g. stadium, NASCAR, beach holiday, etc)		
227	Major emergency events affecting service area/county (e.g. HAZMAT, hurricanes, floods, etc)		
228	Do you have citizen notification capability? (Y/N)		
229	If not, do you have a need for citizen notification? (Y/N)		
230	Major emergency events directly affecting PSAP operations/building (e.g. hurricanes, floods, etc)		
231	Do you have any military bases, college campuses, prisons etc. in your service area? (Y/N)		[list which ones they have here, min. 5000]
232	Approximate population of service area including bases and campuses, etc.		
233	Do the bases/campuses act as secondary PSAPs (do you transfer calls to them)? (Y/N)		
234	Is there an interstate, train line, airport, in the jurisdiction? (Y/N)		
235	Is there a large seasonal population shift? (Y/N)		
236	Is there a are large non-English-speaking population? (Y/N)		
237	What other information would you like to receive regarding a 911 event? (weather, crash notification, medical records, environmental sensors, etc.)		
238	Should Telematics Automatic Crash Notification (ACN) data come directly to the PSAP or through a third-party call center? (Y/N) Why? (include "Why" response under Comments)		



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239			
240	<b>PSAP Backup Plan (1 - 5)</b>		
241	Do you have a back-up PSAP location (not staffed 24x7)? (Y/N)		
242	Is the back-up PSAP an identical mirror of the primary PSAP? (Y/N or N/A)		
243	What is the back-up PSAP location?		
244	Do you have formal back-up plan procedures? (Y/N)		
245	Do you have mobile emergency command centers? (Y/N)		
246	If so, how many?		
247	Do you have a PSAP make busy switch? (Y/N)		
248			
249	<b>PSAP Training (1 - 5)</b>		
250	How long is training period for new telecommunicators? (express in months -- e.g., two weeks = 0.5; three and a half months = 3.5)		
251	Is new hire telecommunicator training mandatory? (Y/N)		
252	Who performs training? (agency name, in-house, OTJ etc.)		
253	Do you have a training PSAP? (Y/N)		
254	What standards (ex. NENA, APCO, CALEA, etc.) does the PSAP adhere to regarding the following?		
255	Operations administration		
256	Accessibility		
257	Contingency planning		
258	Human resources		
259	Standard Operating procedures		
260	Wireless implementation		
261	PSAP Operations and NG Implementation		
262			
263	<b>CAD Equipment</b>		
264	CAD Manufacturer		
265	CAD Model		
266	CAD Interface Types		Examples: Serial CAD port connection under NENA 04 standard; TCP/IP; or Data Dump
267	CAD Supplier		
268	CAD system under warranty or maintenance agreement? (Y/N)		

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269	Are there CAD system maintenance requirements? (Y/N)		
270	Is your CAD system linked to a Mapping/GIS system? (Y/N)		
271	Are you allowed to add applications to your workstations? (Y/N)		
272	Do you exchange data between CAD and other applications? (Y/N) If so, how? (Include in comments)		
273	Do you use any reporting software to generate reports from CAD? (Y/N)		
274			
275	<b>Recording</b>		
276	Are all 9-1-1 calls automatically recorded and linked to the call (time/date/ANI/ALI)? (Y/N)		
277	Are all admin calls automatically recorded? (Y/N)		
278	Is all radio traffic automatically recorded? (Y/N)		
279	Recording vendor - Company name		
280	Recording vendor - Application/version		
281	How long are recordings retained? (express in months, e.g., two years = 24)		
282			
283	<b>TDD/TTY (1 - 5)</b>		
284	Does PSAP have TDD/TTY service? (Y/N)		
285	Is TDD/TTY equipment integrated with call handling/dispatch or standalone? (Y/N)		
286			
287			
288	<b>Mapping/GIS (1 -5)</b>		No GIS = 1; answer most questions convincingly = 5; somewhere in middle = 3
289	GIS Vendor		
290	What Mapping/GIS software does your agency use? (Most common GIS software is ESRI ArcView 3.X or ESRI ArcGIS)		
291	If you don't currently use Mapping/GIS software, do you have plans to implement GIS technology in your agency? (Y/N)		
292	What Mapping/GIS extentions do you use on a frequent basis? (i.e. Spatial Analyst, Network Analyst, 3D Analyst, etc.)		
293	What types of GIS layers are available and utilized?		

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294	Is there an ability to translate coordinate data to map? (Y/N)		
295	Does it map caller's location? (Y/N)		
296	Any interface issues between 9-1-1 and CAD/mapping systems? (Y/N)		List issues encountered here
297	Who prepares your Mapping/GIS data?		
298	Do you obtain any of your GIS data from other agencies, cities, counties, or statewide entities? (Y/ N)		List entities here
299	Do you share any of your GIS data with other agencies, cities, counties, or statewide entities? (Y/N)		List entities here
300	What GIS resources (if any) are available in the county? (commercial; college) - name of agency and contact information		
301	What Map Datum is your GIS data stored in? (Most common datums are NAD 27 or NAD 83)		
302	Does your Mapping/GIS polygon based data retain topology? (Y/N)		
303	How complete or accurate do you feel your Mapping/GIS data is? (express as %)		
304	How do you store your Mapping/GIS data? (i.e. Geodatabase, personal geodatabase, file directory, etc.)		
305	How is map data updated? (name of system or fax)		
306	How often is your Mapping/GIS data updated?		Weekly, monthly, quarterly, etc. OR <i>ad hoc</i> (every time there's a change)
307	Identify the maintenance requirements and responsibilities of the GIS system		
308	Do you receive any Mapping/GIS specific funding? (Y/N)		Include amount and source here, if applicable
309			
310	<b>Radio</b>		
311	What is the radio capability used by the PSAP for dispatching 911 calls?		Examples: UHF, VHF, 800mhz, or 800mhz trunked
312	Who is the radio vendor?		
313	How is data transmitted to responders?		
314			
315	<b>Other Applications</b>		
316	What other applications are in use? (Lotus, Excel, etc.)		
317	Internet access - PSAP - Dial-up or broadband		
318	Do you have high-speed network connectivity options? (Y/N)		
319			

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320	Responder Notification Systems - In place (Y/N)		
321	Responder Notification Systems - Planned (Y/N)		
322			
323	Police mobile data computer (MDC), mobile data terminal (MDT), none?		answer for these 3 questions
324	EMS mobile data computer, mobile data terminal, none?		will be MDC, MDT, MCT, or
325	Fire mobile data computer, mobile data terminal, none?		none
326			
327	Police Automatic Vehicle Location (AVL) (Y/N)		
328	EMS AVL (Y/N)		
329	Fire AVL (Y/N)		
330			
331	<b>MSAG/Addressing</b>		
332	Total number of ESNs associated with this PSAP		
333	Do all residences and businesses in the jurisdiction have 911 addresses? (Y/N)		
334	Percent complete 911 addressing for PSAP jurisdiction (%)		
335	Percent complete MSAG development (%)		
336	What addressing/street naming standards are utilized (e.g. United States Postal Service, NENA)?		
337	How are MSAG updates sent to ALI provider & telephone companies? (fax, email, name of system, etc.)		
338	Is your MSAG data in sync with your GIS Street Centerline data? (Y/N)		insert any add'l info about progress, status, etc. here
339			
340	<b>Capacity/Trunks</b>		
341	# used ports in ANI/ALI controller		
342	# unused ports in ANI/ALI controller		
343	# of incoming trunks - total		
344	# of incoming trunks - dedicated wireline		
345	# of incoming trunks - dedicated wireless		
346	# of incoming trunks - dedicated VoIP		
347			
348	<b>Selective Router (SR) to PSAP Routing</b>		
349	Is PSAP trunked to the SR? (Y/N)		
350	Is the PSAP connected to the 911 network via a remote switch? (Y/N)		

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351	List all wireline and wireless carriers served by this PSAP? (carrier NENA IDs in MSAG)		
352			
353	<b>Selective Router Trunking</b>		
354	Is SR dual homed? (Y/N)		
355	If single, plans to go dual? (Y/N)		
356	List all PSAPs you can selectively transfer to, with ANI and ALI?		
357	What PSAPs would you like to selectively transfer to?		
358	Is your SR connected to other SRs to support tandem to tandem transfers? (Y/N)		
359			
360	<b>Automated Call Distributor (ACD)</b>		
361	Does PSAP employ ACD? (Y/N)		
362	What is ACD product? (name)		
363			
364	<b>Testing</b>		
365	Can PSAP deploy test positions? (Y/N)		
366	How many test positions? (number)		
367			
368	<b>Dispatch and Receiving Agencies</b>		
369	Can the PSAP transfer voice, data, and/or CAD data between agencies (primary to primary, primary to secondary, PSAP to receiving agency, etc.) (Y/N)		
370	Does PSAP have Emergency Medical Dispatch (EMD) ability? (Y/N)		
371	What EMD protocols (product names) are utilized?		
372			
373	<b>Statistics/Management Information</b>		
374	<i>Request copies of management reports for a typical month re: the following:</i>		
375	What statistics do you receive from your current 9-1-1 provider?		
376	What statistics do you receive from your current Customer Premises Equipment (CPE)?		
377	Average call volumes/hour		
378	Approximate calls per day		
379	# of 9-1-1 calls annually		
380	<i>Time factor of receipt to dispatch of 9-1-1 calls</i>		

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381	Average # of 9-1-1 calls/month		
382	Average # of admin calls/month		
383	Average # emergency calls received on admin lines/month		
384	What percentage of calls are bridged/conferenced?		
385	What percentage of calls are transferred?		
386	What percentage of calls are selectively transferred?		The capability to transfer a 9-1-1 call to a response agency by operation of one of several buttons typically designated as police, fire, and emergency medical; based on the ESN of the caller.
387	What percentage of calls are fixed transferred?		The capability of a PSAP attendant to transfer a 9-1-1 call to a pre-determined location by activating a single button.
388	What percentage of calls are CPE based selective transfers?		
389	Percentage of calls that are wireless		
390	What percentage of wireless calls are transferred out?		
391	What percentage are non-emergency calls?		
392	How are non-emergency calls handled?		
393	# wireline TNs in service area		
394	# wireless TNs in service area		
395	# VoIP TNs in service area		
396	Total # of TNs		
397			
398	<b>Peak Call Volumes</b>		
399	Busiest month of the year		
400	Total # 9-1-1 calls for busiest month of the year		
401	Busiest day of the year		
402	Total # 9-1-1 calls for busiest day of the year		
403	Busiest hour of the year		
404	Total # 9-1-1 calls for busiest hour of the year		
405	Busiest minute of the year		
406	Total # 9-1-1 calls for busiest minute of the year		
407			
408	<b>Location Accuracy</b>		
409	Do you receive location confidence factor when you have X/Y for call? (Y/N)		
410	If confidence factor is provided, do you use it? (Y/N)		

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411	What is the expected range for confidence factor? (range of percentages)		
412			
413	<b>Financial Information</b>		
414	Identify the revenue sources used for funding all PSAP operations (911 + all other operations) (property taxes, county, general funds, etc.)		
415	Identify the total annual cost for PSAP operations (911 + all other operations)		
416	Request PSAP Budget for 2008 OR collect the monthly recurring cost for each of the following:		
417	End office to SR trunk costs		
418	SR to PSAP trunks		
419	Selective router		
420	TSP Service Order Processing		
421	Wireless		
422	VoIP		
423	Database services		
424	Workstation/Call answering equipment		
425	ANI/ALI controllers		
426	Recording equipment		
427	Mapping equipment		
428	Addressing and MSAG management		
429	Mapping and map maintenance		
430	Average Call Taker Salary		
431	Total monthly salary for all PSAP personnel		
432			
433	<b>Physical Premise Requirements (1 - 5)</b>		
434	Is there available room for 24" x 108" x 72" (w x d x h) enclosed cabinet? (Y/N)		
435	Does 3' of service clearance exist in front of cabinet? (Y/N)		Measure clearance and take photo.
436	Does 2' of service clearance exist in back of cabinet? (Y/N)		Measure clearance and take photo.
437	Does 3' of service clearance exist on at least one side of cabinet? (Y/N)		Measure clearance and take photo.
438	Is the ceiling height of proposed cabinet location greater than 8.5'? (Y/N)		Measure heights and take photo.
439	Describe floor construction type (tile, carpet, concrete, wood, or raised flooring)		

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440	Is floor loading capacity rated to accept a minimum of 150 lbs/sq. ft. (Y/N)		
441			
442	Are rack(s) located within 20' of the Telco provider's on-premise equipment and 9-1-1 CPE? (Y/N)		
443	Describe fire suppression system in proposed equipment room location.		1 = no fire suppression, 3 = minimum fire suppression, 5=active industry standard fire suppression
444	Are floors, walls, and ceiling sealed or painted to minimize dust? (Y/N)		
445	Are lighting/fixtures fed by a separate power distribution source from proposed Next Gen equipment? (Y/N)		
446	Doors shall be a minimum of 3' wide x 7' high without door sills, hinged to open outward. (Code Permitting)		1=Less than 3'x7'; 3=Exactly 3'x7'; 5=Larger than 3'x7'
447			
448	<b>Electrical &amp; Grounding Requirements (1 - 5)</b>		
449	Are there two (2) dedicated diverse 110volt / 20amp power feeds? (Y/N)		
450	Is facility UPS/GenSet protected? (Y/N)		
451	Is Uninterrupted Power Supply (UPS)/GenSet redundant? (Y/N)		
452	Does UPS/GenSet additional power capacity exist for Next Gen 911 equipment? (Does capacity for 2 additional 20 amps circuits exist?)		1=Less than 20amps of available power; 3=Exactly 20amps of available power; 5=More than 20amps of available power
453	If UPS protected, is the Uninterruptible Power Supply (UPS) system fed from diverse utility power feeds? (Y/N)		
454	Does proposed location have convenient outlets for installation activities? (Y/N)		
455	Are outlets sourced from different Power Distribution Units (PDUs) than the emergency service equipment? (Y/N)		
456	Does building ground electrode system exist? (Y/N)		1=No grounding system evident; 3=Unverifiable grounding system evident; 5=Verifiable grounding system evident
457			
458	<b>System Environmental Requirements (1 - 5)</b>		
459	Does adequate overhead lighting (overhead fixtures) exist to perform service work in/around Next Gen cabinet?		1=Location has low light; 3=Location has adequate light; 5=Location is illuminated well



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460	Proposed equipment location HVAC system must meet the following standard: Ambient temperature must be between 68-77 degrees Fahrenheit. (Y/N)		
461	Humidity parameters should be maintained between 40% and 55 % Relative Humidity.(Y/N)		
462	Ambient temperature rate of change does not exceed > 9 degrees/hour. (Y/N)		
463	Are there any radio equipment or strong magnetic fields in the vicinity of the 9-1-1 Routing service equipment racks? (Y/N)		
464			
465	<b>Logistical Site Requirements (1 - 5)</b>		
466	Does PSAP have suitable space for pre-delivery of Next Gen equipment and cabinet? (Y/N)		
467	Does PSAP having loading /unloading dock facilities (describe in detail)? (Y/N)		
468	If loading dock is non-existent, are suitable ramps available for equipment delivery/transport. (Y/N)		
469	Is proposed equipment room location on main floor? (Y/N)		
470	If no, does elevator exist that is of suitable size to transport Next Gen cabinet? (Y/N)		Measure and take photo.
471	Are hallways/ceilings/doors heights suitable to accommodate delivery of Next Gen cabinet? (Y/N)		Measure clearance and take photo.
472	Comments		Format = Row #: comment
	VER.2		